

## A B S T R A C T

5 The invention relates to identifying callers in a  
terminal of a telephone communications network in which  
the caller's number is transmitted by the network at the  
time of an incoming call. The invention proposes  
providing the terminal with an agent which, on or after  
receiving a caller's number, selects at least one  
external server likely to be able to provide identity  
10 information; the agent then uses a request file and the  
caller's number to prepare a request whose argument is  
the caller's number and whose destination is the server.  
The request is sent to the server to obtain the  
information. In the absence of a result, the agent can  
15 send a plurality of requests in succession.

006727 5066E 60